

Axia Women's Health
Patient Demographic Form

Patient Information

Last Name: _____ First Name: _____ Today's Date: _____
Other Name: _____ Date of Birth: _____ Soc. Sec. No: _____
Address (street): _____ City, State, Zip: _____
Email Address: _____ Home Phone: _____
Cell Phone: _____ Work Phone: _____ Ext: _____
PCP: _____ Address (street): _____
City, State, Zip: _____ PCP Tele #: _____
Birth Sex: ☐ Male ☐ Female **Gender Identity:** ☐ Male ☐ Female ☐ Genderqueer, neither exclusively male nor female
Marital Status: ☐ Single ☐ Married ☐ Widowed ☐ Separated ☐ Divorced ☐ Partner
Preferred Language: ☐ English ☐ Spanish ☐ Other _____
Race: ☐ American Indian or Alaska Native ☐ Native Hawaiian or Other Pacific Islander ☐ Asian ☐ Black or African American
☐ White ☐ Refuse to Report **Ethnicity:** ☐ Hispanic or Latino ☐ Not Hispanic or Latino ☐ Refuse to Report

Emergency Contact

Name: _____ Relationship: _____ Phone: _____

Electronic Communications

Email: I understand Axia Women's Health will **not** share my email address with any third-parties. My address will be used to communicate important announcements about my care center or provider, such as office closings, changes in services, and other non-clinical announcements pertaining to Axia or my care center. Axia offers secure electronic communications between patients and their office via the Patient Portal.

☐ Yes, I want to participate. Please use the email address above. ☐ No, I do not wish to participate.

Automated Reminders: Axia Women's Health offers automated reminders via text messages or automated calls. If I choose to participate, I understand my cell phone listed above will be used.

☐ Yes, I agree to participate. (Please choose one method) | Text messages | Voice calls

☐ No, I **do not** wish to participate.

I agree that Axia Women's Health and/or its agents may contact me by cell phone, including via text messages or automated calls, which may result in charges to me.

e-Prescription Consent for Medication History

With my consent, Axia may request and use my prescription medication history information using their e-prescription feature. This is for only informational purposes, so an up-to-date record of my medication is available for my treatment and safety.

☐ Yes, I give consent to obtain my medication history using the e-Prescribing feature.

☐ No, I do not give consent to obtain my medication history using the e-Prescribing feature. I understand that my medication information may not be complete when making treatment decisions.

Insurance Information

Primary Carrier Name: _____ Telephone #: _____
Address: _____ City, State, Zip: _____
ID/Cert #: _____ Group/Plan #: _____ Effective Date: _____
Secondary Carrier Name: _____ Telephone #: _____
Address: _____ City, State, Zip: _____
ID/Cert #: _____ Group/Plan #: _____ Effective Date: _____

Pharmacy Information

Pharmacy Name: _____ ☐ Local ☐ Mail away Address: _____ City, State, Zip:

Phone: _____ Fax: _____

Pharmacy Name: _____ ☐ Local ☐ Mail away Address: _____ City, State, Zip:

Phone: _____ Fax: _____

Employment Information

Employer: _____ Employer Address (street): _____

City, State, Zip: _____

Emp. Status: ☐ Full-Time ☐ Part-Time ☐ Not Employed ☐ Self-Employed ☐ Active Military

Student Status: ☐ Full-Time Student ☐ Part-Time Student

Additional Information

How did you hear about our practice? Please check all that apply:

☐ Advertisement- Print or Magazine ☐ Community Event/Presentation ☐ Google or another Search Engine

☐ Advertisement- Billboard ☐ Insurance Directory ☐ Social Media ☐ Signage/Drive-by ☐ Website

☐ Advertisement- Online ☐ Referral from friend or relative ☐ Referral from a provider. Who: _____

SIGNATURE OF PATIENT OR REPRESENTATIVE

DATE

Medical History Form



Name:		DOB: / /	Date:
LIMITATION TO CARE: <input type="checkbox"/> Disability:			
Translator Needed: <input type="checkbox"/> Spanish <input type="checkbox"/> American Sign Language <input type="checkbox"/> Other:			
Other Preferences:			
CURRENT MEDICATIONS: List all Current and Over the Counter Medications			
MEDICAL HISTORY: Select all that apply			
<input type="checkbox"/> Alcohol Abuse <input type="checkbox"/> Anemia <input type="checkbox"/> Anxiety Depression <input type="checkbox"/> Arthritis <input type="checkbox"/> Autoimmune Disorder <input type="checkbox"/> Blood Transfusion <input type="checkbox"/> Breast Problems <input type="checkbox"/> Cholesterol <input type="checkbox"/> Clotting Disorder <input type="checkbox"/> Diabetes	<input type="checkbox"/> DVT/PE <input type="checkbox"/> Eating Disorder <input type="checkbox"/> Endometriosis <input type="checkbox"/> Fibroids <input type="checkbox"/> GI Issues <input type="checkbox"/> Heart Disease <input type="checkbox"/> Hepatitis/Liver Disease <input type="checkbox"/> High Blood Pressure <input type="checkbox"/> Kidney Disease	<input type="checkbox"/> Kidney Stones <input type="checkbox"/> Lung Problems <input type="checkbox"/> Migraine Headaches <input type="checkbox"/> Osteoporosis <input type="checkbox"/> Polycystic Ovarian Syndrome <input type="checkbox"/> Stroke <input type="checkbox"/> Substance Abuse <input type="checkbox"/> Thyroid Disease <input type="checkbox"/> Other: Please Specify _____	<input type="checkbox"/> Breast Cancer <input type="checkbox"/> Cervical Cancer <input type="checkbox"/> Colon Cancer <input type="checkbox"/> Endometrial Cancer <input type="checkbox"/> Ovarian Cancer <input type="checkbox"/> Rectal Cancer <input type="checkbox"/> Uterine Cancer <input type="checkbox"/> Other: Please Specify _____
ALLERGIES: List All Known Drug Allergies			
<input type="checkbox"/> No Known Drug Allergies			
GYN HISTORY			
GYN Testing: answer all that apply		MENSTRUATION: if menopausal skip	
<input type="checkbox"/> Last Pap Smear / / <input type="checkbox"/> Result of Last Pap Smear <input type="checkbox"/> Normal <input type="checkbox"/> Abnormal <input type="checkbox"/> No pap ever <input type="checkbox"/> Last HPV Testing / / <input type="checkbox"/> Last Colposcopy / / <input type="checkbox"/> Last Mammogram / / <input type="checkbox"/> Last Pelvic Ultrasound / / <input type="checkbox"/> Last Colonoscopy / / <input type="checkbox"/> Date of Last Bloodwork / /		<input type="checkbox"/> Age of Onset: At what age did your periods start? yrs old <input type="checkbox"/> LMP: What was the date of your last period? / / <input type="checkbox"/> Time Between Periods: <input type="checkbox"/> Irregular <input type="checkbox"/> 21-32 days apart <input type="checkbox"/> < 21 days apart <input type="checkbox"/> 33-44 days apart <input type="checkbox"/> > 45 days apart <input type="checkbox"/> Duration: How long does your period last? <input type="checkbox"/> < 7 days <input type="checkbox"/> 2-7 days <input type="checkbox"/> 3 days <input type="checkbox"/> Pad or Tampon use per day: <input type="checkbox"/> 1-3 per day <input type="checkbox"/> 4-6 per day <input type="checkbox"/> 7+ per day <input type="checkbox"/> How would you describe your period? With: <input type="checkbox"/> severe pain <input type="checkbox"/> mild discomfort <input type="checkbox"/> moderate pain <input type="checkbox"/> without moderate pain <input type="checkbox"/> light <input type="checkbox"/> heavy	
MENOPAUSE: if menopausal		MENSTRUAL SYMPTOMS: select all that apply	
<input type="checkbox"/> Began at age: years old <input type="checkbox"/> Current Menopausal Symptoms: <input type="checkbox"/> None <input type="checkbox"/> Hot Flashes <input type="checkbox"/> Memory Loss <input type="checkbox"/> Headache <input type="checkbox"/> Irritability <input type="checkbox"/> Weight Gain <input type="checkbox"/> Loss of Libido <input type="checkbox"/> Vaginal Dryness <input type="checkbox"/> Other: please specify _____ <input type="checkbox"/> Treatment: <input type="checkbox"/> None <input type="checkbox"/> Hormone <input type="checkbox"/> OTC		<input type="checkbox"/> None <input type="checkbox"/> Headaches <input type="checkbox"/> Bloating <input type="checkbox"/> Irritability <input type="checkbox"/> Migraines <input type="checkbox"/> Weight Gain <input type="checkbox"/> Mood Swings <input type="checkbox"/> Nausea <input type="checkbox"/> Cramping: <input type="checkbox"/> Mild <input type="checkbox"/> Moderate <input type="checkbox"/> Severe	
SELF-BREAST EXAMINATION			
<input type="checkbox"/> Do you perform Self-Breast examinations? <input type="checkbox"/> Monthly <input type="checkbox"/> Sometimes <input type="checkbox"/> Do not perform			

Medical History Form



Name:				DOB: / /				
BIRTH CONTROL: please specify								
<input type="checkbox"/> None <input type="checkbox"/> Condoms <input type="checkbox"/> Depo Provera <input type="checkbox"/> Oral Contraceptives		<input type="checkbox"/> Nexplanon <input type="checkbox"/> Diaphragm <input type="checkbox"/> Ortho Evra Patch <input type="checkbox"/> Spermicide		<input type="checkbox"/> Nuva Ring <input type="checkbox"/> Bilateral Tubal Ligation <input type="checkbox"/> Vasectomy <input type="checkbox"/> Withdrawal method		<input type="checkbox"/> Kyleena IUD <input type="checkbox"/> Liletta IUD <input type="checkbox"/> Mirena IUD <input type="checkbox"/> Paragard IUD <input type="checkbox"/> Skyla IUD		
SEXUAL ACTIVITY: please specify								
<input type="checkbox"/> Currently sexually active				<input type="checkbox"/> Not currently sexually active				
<input type="checkbox"/> Age of first sexual activity years old		<input type="checkbox"/> Total # of Lifetime Partners please specify:						
Currently or in the past, I have had sex with: <input type="checkbox"/> Men <input type="checkbox"/> Women <input type="checkbox"/> both, Men and Women								
Have you been trying to get pregnant without success? <input type="checkbox"/> Yes <input type="checkbox"/> No								
SEXUALLY TRANSMITTED INFECTIONS (STI'S): please specify								
<input type="checkbox"/> None <input type="checkbox"/> Human Papilloma Virus (HPV) <input type="checkbox"/> Chlamydia <input type="checkbox"/> Herpes Simplex Virus (HSV) <input type="checkbox"/> Gonorrhea <input type="checkbox"/> Syphilis <input type="checkbox"/> Trichomoniasis <input type="checkbox"/> Hepatitis B <input type="checkbox"/> Hepatitis C <input type="checkbox"/> Human Immunodeficiency Virus (HIV)								
URINARY INCONTINENCE								
Do you ever leak urine you cough, sneeze, laugh, or exercise?				<input type="checkbox"/> Yes		<input type="checkbox"/> No		
Do you ever leak urine on the way to the bathroom or can't get to the bathroom on time?				<input type="checkbox"/> Yes		<input type="checkbox"/> No		
Do you go to the bathroom frequently more than seven times a day and/or get up more than two times at night?				<input type="checkbox"/> Yes		<input type="checkbox"/> No		
Other:								
OB HISTORY								
Total # of Pregnancies				Total Living Children				
Number of full-term pregnancies (37 weeks or greater)				Number of preterm Pregnancies (less than 37 weeks)				
Number of Miscarriages/Abortions				Number of Ectopic (tubal) Pregnancies				
Please fill out the following to the best of your recollection regarding your prior pregnancies:								
	Date MO/YEAR	SEX	GA WEEKS	TYPE of DELIVERY	BIRTH WEIGHT	ANESTHESIA	LENGTH of LABOR	WEIGHT GAIN
Preg 1		M F		Vaginal C-Section	lbs. oz.			
Comments and complications:								
Preg 2		M F		Vaginal C-Section	lbs. oz.			
Comments and complications:								
Preg 3		M F		Vaginal C-Section	lbs. oz.			
Comments and complications:								
Preg 4		M F		Vaginal C-Section	lbs. oz.			
Comments and complications:								

Medical History Form



Name:						DOB: / /			
SURGICAL HISTORY: In Date Order, please list all surgeries and c-sections (including minor surgery)									
<input type="checkbox"/> Denies Past Surgical History									
Mo/Year	Type of Surgery								
HOSPITALIZATION: Please list any hospitalization									
<input type="checkbox"/> Denies any Hospitalization					<input type="checkbox"/> See Surgical History Above				
Mo/Year	Please Specify:								
FAMILY HISTORY: Please check all that apply for the corresponding family members by placing an "X" in the appropriate boxes.									
<input type="checkbox"/> Patient Adopted									
	Heart	Diabetes	Hypertension	Breast	Ovarian	Heart	Colon	Stroke	Mental Illness
Mother									
Father									
Maternal Grandmother									
Maternal Grandfather									
Paternal Grandmother									
Paternal Grandfather									
Daughter									
Son									
Sister									
Brother									
List all other Family Genetic Disorder(s) and specify the relationship:									
SOCIAL HISTORY									
Tobacco: Are you a Tobacco Smoker? <input type="checkbox"/> Non-Smoker <input type="checkbox"/> Yes, Current Smoker <input type="checkbox"/> Former Smoker									
If yes, please answer the following:									
How often do you smoke cigarette's? <input type="checkbox"/> Everyday <input type="checkbox"/> Somedays, but not everyday									
If "current smoker": How many cigarettes a day do you smoke?									
<input type="checkbox"/> 5 or less <input type="checkbox"/> 6-10 <input type="checkbox"/> 11-20 <input type="checkbox"/> 21-30 <input type="checkbox"/> 31 or more									
Are you interested in quitting? <input type="checkbox"/> Ready to quit <input type="checkbox"/> Thinking about quitting <input type="checkbox"/> Not ready to quit									
Non-Tobacco Use: I am <i>not</i> using tobacco, but I am currently:									
<input type="checkbox"/> using an E-Cigarette <input type="checkbox"/> Vaping <input type="checkbox"/> using Marijuana									

Medical History Form



Name:		DOB: / /	
SOCIAL HISTORY			
Alcohol:			
<input type="checkbox"/> Did you have a drink containing alcohol in the past year? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<input type="checkbox"/> If yes, how often did you have a drink containing alcohol in the past year?			
<input type="checkbox"/> Never	<input type="checkbox"/> Monthly or less	<input type="checkbox"/> 2-4 times a month	
<input type="checkbox"/> 2-3 times a week	<input type="checkbox"/> 4 or more times a week		
Drugs			
<input type="checkbox"/> Have you used drugs other than those for medical reasons in the past year? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<input type="checkbox"/> If yes, please select all that applies:			
<input type="checkbox"/> Heroin	<input type="checkbox"/> PCP	<input type="checkbox"/> Prescription Opiates	<input type="checkbox"/> LSD
<input type="checkbox"/> Cocaine	<input type="checkbox"/> Ketamine	<input type="checkbox"/> Ecstasy	<input type="checkbox"/> Crack
<input type="checkbox"/> Marijuana	<input type="checkbox"/> Methamphetamine		
<input type="checkbox"/> If yes, How many months ago did you use? [] months ago			
<input type="checkbox"/> Are you in a treatment program? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<input type="checkbox"/> Have you ever injected drugs? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<input type="checkbox"/> Are you still using? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<input type="checkbox"/> Is there a minor 18 years or younger at home? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<input type="checkbox"/> How many children at home under 18 years old? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Miscellaneous:			
Occupation:			
Please describe Caffeine Intake:			
<input type="checkbox"/> None	<input type="checkbox"/> 1-2 cups per day	<input type="checkbox"/> 2-3 cups per day	
<input type="checkbox"/> 3-4 cups per day	<input type="checkbox"/> More than 4 cups per day		
Any history of domestic violence?			
<input type="checkbox"/> None	<input type="checkbox"/> History in the past	<input type="checkbox"/> Has restraining order	
<input type="checkbox"/> Feels unsafe at home	<input type="checkbox"/> Have safety plan		
Any history of verbal abuse?			
<input type="checkbox"/> None	<input type="checkbox"/> Occasional	<input type="checkbox"/> Frequent	
<input type="checkbox"/> Seeking Counseling	<input type="checkbox"/> Has safety plan		
<input type="checkbox"/> Has your partner ever threatened you or made you feel afraid?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Does your partner or someone important to you hurt you physically or emotionally?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
IMMUNIZATIONS: Have you had any of the following?			
Chicken Pox	<input type="checkbox"/> Yes <input type="checkbox"/> No	Year	Hepatitis B <input type="checkbox"/> Yes <input type="checkbox"/> No Year
DTAP	<input type="checkbox"/> Yes <input type="checkbox"/> No	Year	Pneumonia <input type="checkbox"/> Yes <input type="checkbox"/> No Year
Flu	<input type="checkbox"/> Yes <input type="checkbox"/> No	Year	Rubella <input type="checkbox"/> Yes <input type="checkbox"/> No Year
Gardasil	<input type="checkbox"/> Yes <input type="checkbox"/> No	Year	Tetanus <input type="checkbox"/> Yes <input type="checkbox"/> No Year
Would you object to blood products in the event of an emergency?			
<input type="checkbox"/> Choose one: <input type="checkbox"/> No, I will not object to blood products. <input type="checkbox"/> Yes, I will object to blood products.			
Patient Name: (please print)			Date
Patient Signature:			

Premier Women's Health of South Jersey
an Axia Women's Health Care Center

Financial Policies and Procedures

Thank you for choosing Premier Women's Health of South Jersey, an Axia Women's Health Care Center, for your care. In the last few years we have noticed an increase in the number of patients with insurance coverage which includes a substantial deductible or large uncovered portion in their benefit plan. We recognize that in the recent economic climate, many patients have also lost insurance through their employer. We hope the information below will provide a clear understanding of our policies and your options in these situations. In doing so, we can then focus on your clinical care. Our administrative staff is available for any other specific questions regarding insurance and financial matters.

Insurance Plan Participation

We participate in a variety of insurance plans and our group considers new options regularly. Our staff will verify your insurance plan coverage, provided we participate with your plan. Please have your insurance card available so you can provide the most current information to our staff when making your appointment. This will ensure that your claims are submitted to the correct insurance plan.

Documentation of Insurance

We ask all our patients to complete our patient information forms prior to their appointment. Our staff will provide instructions for completing the forms. On the date of your appointment, we will need your current insurance card for proof of coverage benefits. Please also bring a valid driver's license or other valid photo identification.

Processing Your Insurance Claims

We will submit your claims to the insurance plan you have provided at the time of your visit. If your insurance changes during the course of your care, it is your responsibility to provide us with the correct information. If we do not receive the correct information in a timely manner you may be responsible for the entire balance of your insurance claim. In processing your claims, the insurance company may need you to supply certain information before they will pay the claim. It is your responsibility to comply with their request.

Services Not Covered by Your Insurance Plan

Please understand your insurance coverage is a contract between you and the insurance company. Any disagreements or disputes regarding your specific benefits should be directed to the insurance plan or your employer's Human Resource Department.

Plan Co-payments, Deductibles and Health Savings Accounts

- Plan Co-payments – It is our policy to collect all plan co-payments at the time of your visit. Certain types of exams or testing may not require a copayment. We cannot always determine this for every insurance plan. If we collected a co-payment in error, the amount will be refunded to you after we have received notification from your insurance plan.
- Health Savings Accounts, Deductibles or Co-insurance Patient Responsibility – You will receive a statement for any portion of our services that is your responsibility after the claim has been processed by your insurance company. We will make every effort to verify your benefits for certain procedures such as surgical procedures or special testing. We may provide you with the estimated amount and a written agreement.

Many patients are being told by their insurance carriers that health care providers are not permitted to collect any balance amount in advance or at the time of service. This is not always correct. If permitted by the insurance plan, and we know the contracted payment amount we will receive and what percentage of that amount you will be responsible for, then we can advise you of the balance and prepare a payment plan.

- If our contracted payment amount changes or your benefits changed and we collect more than the amount due, the excess amount will be refunded to you.
- If you have any balances on other services we have provided, the excess amount will be applied to those services before any refunds are issued.
- If we collected less than the amount due, you will be billed for any balance due upon receipt of payment from the insurance plan.

Obstetrical Care (if applicable)

We make every attempt to verify your benefits for maternity. Maternity benefits include your routine prenatal visits, the delivery, and your 6 week post-partum visit. This is known as global care. Any services such as ultrasounds, lab tests, or other testing done at our office, at the hospital or by other specialists may not be covered, or only a portion may be covered by your plan. We will contact you or review this information at a scheduled visit. Based on your specific financial responsibility, a payment agreement may be provided for you to review and sign. We can provide the payment plan to you so you can better manage the estimated cost during pregnancy.

In the unfortunate situation that your insurance is terminated any time during your pregnancy, please notify our office immediately.

Collection Policy for Non-Payment of Services

Failure to pay any outstanding balance may result in your account being forwarded to a collection agency. Please contact Axia Women's Health's Central Billing Office at (856) 669-6025.

Questions About Your Account

We are available to assist you with a billing, referral, or insurance question. Please call our main number during regular business offices.

If you receive a statement from a Lab such as Quest or LabCorp, or any bill from the hospital, please contact the customer service number on the statement.

Axia Women's Health

Patient's Name: _____

DOB: _____

Authorization for Treatment & Payment of Medical Benefits Patient Financial Responsibility

Thank you for choosing our practice, an Axia Women's Health Care Center, as your healthcare provider. We appreciate the confidence you have shown by your choice and are committed to providing you with the highest quality healthcare. We ask that you read and sign this form to acknowledge your understanding of our authorization for treatment, payment, and patient financial policies. If you would like to receive a more detailed explanation of our financial policies, please request a copy.

Authorization for Treatment & Payment of Medical Benefits

I give permission to the practice to provide medical services for diagnosis and treatment. I authorize the release of medical information necessary to process any claims for services rendered and for payment from my insurance company to be made directly to the practice.

Use of Photography

I agree that any photo identification taken at the time of my appointment will be considered a part of my medical record and will be used solely for the purpose of identification.

Patient Financial Responsibilities

- ✦ I (or patient's guardian, if a minor) understand that I am ultimately responsible for the payment of my treatment and care.
- ✦ You will assist me by billing my contracted insurers. However, I understand that I am required to provide you with the most correct and updated information about my insurance, and I will be responsible for any charges incurred if the information provided is not correct or updated.
- ✦ I understand that I am responsible for the payment of copays, coinsurance, deductibles, and all other procedures or treatment not covered by my insurance plan. I understand that payment is due at the time of service, payable by cash, check, and most major credit cards. Patient Responsibility and Benefit information provided by Axia Women's Health are based on information provided by your insurer at the time of service. Axia is not responsible for the accuracy of this information. ACTUAL AMOUNT DUE TO AXIA WILL BE PROVIDED ONCE CLAIM IS ADJUDICATED BY PAYER.
- ✦ I understand that I may incur, and am responsible for, the payment of additional charges. These charges may include (but are not limited to):
 - ⌘ Charge for returned checks.
 - ⌘ Charge for the copying and distribution of patient medical records.
 - ⌘ Charge for forms completion.
 - ⌘ Charge for missed appointments.

Patient Authorizations

- ✦ By my signature below, I hereby authorize the practice, an Axia Women's Health Care Center, to release medical and other information to the necessary insurance companies and third-party payers required for payment of rendered health services.
- ✦ By my signature below, I hereby authorize assignment of financial benefits directly to the practice, an Axia Women's Health Care Center. I understand that I am financially responsible for charges not covered or denied in full or in part by my insurance plan(s).

I have read, understand, and agree to the provisions of this Authorization for Treatment & Payment of Medical Benefits and Patient Financial Responsibility Form:

Signature of Patient or Guardian _____

Date _____



227 Laurel Road
Echelon One, Suite 300
Voorhees, NJ 08043
P (856) 669-6050

450 Cresson Blvd
Suite 300
Oaks, PA 19456
P (484) 831-0200

HIPAA Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability and Accountability Act of 1996 and its implementing regulations (HIPAA), as amended, is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. HIPAA provides penalties for covered entities that misuse Protected Health Information (PHI).

This Notice of Privacy Practices describes how we may use and disclose your Protected Health Information (PHI) to carry out treatment, payment or health care operations (TPO) and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health information" is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services.

Uses and Disclosures of Protected Health Information

Your Protected Health Information may be used and disclosed by your physician, our office staff and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you, to pay your health care bills, to support the operation of the physician's practice, and any other use required by law.

Treatment: We will use and disclose your Protected Health Information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. For example, your protected health information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you.

Payment: Your protected health information will be used, as needed, to obtain payment for health care services. For example, obtaining approval for a hospital stay may require that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

Healthcare Operations: We may use or disclose, as-needed, your protected health information in order to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, and conducting or arranging for other business activities. We may use a sign-in sheet at the registration desk where you will be asked to sign your name and indicate your physician. We may also call you by name in the waiting room when your physician is ready to see you. We may use or disclose your protected health information, as necessary, to contact you to remind you of your appointment. We may call your home and leave a message (either on an answering machine or with the person answering the phone) to remind you of an upcoming appointment, the need to schedule a new appointment or to call our office. We may also mail a postcard reminder to you



227 Laurel Road
Echelon One, Suite 300
Voorhees, NJ 08043
P (856) 669-6050

450 Cresson Blvd
Suite 300
Oaks, PA 19456
P (484) 831-0200

home address. If you would prefer that we call or contact you at another telephone number or location, please let us know.

We may use or disclose your protected health information in the following situations without your authorization. These situations include: as Required By Law, Public Health issues required by law, Communicable Diseases: Health Oversight: Abuse or Neglect: Food and Drug Administration requirements: Legal Proceedings: Law Enforcement: Coroners, Funeral Directors, and Organ Donation: Research: Criminal Activity: Military Activity and National Security: Workers' Compensation: Inmates: Required Uses and Disclosures: Under the law, we must make disclosures to you and when required by the Secretary of the Department of Health and Human Services to investigate or determine our compliance with the requirements of HIPAA.

Other Permitted and Required Uses and Disclosures Will Be Made Only With Your Consent, Authorization, or Opportunity to Object unless required by law. Use and disclosures of PHI for marketing purposes, as well as disclosures that constitute a sale of PHI, require an authorization from you.

You may revoke this authorization, at any time, in writing, except to the extent that your physician or the physician's practice has taken an action in reliance on the use or disclosure indicated in the authorization.

Your Rights

The Following is a statement of your rights with respect to your protected health information.

You have the right to inspect and copy your protected health information. Under federal law, however, you may not inspect or copy the following records; psychotherapy notes; information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding, and protected health information that is subject to law that prohibits access to protected health information. If such information is maintained in an Electronic Health Record (EHR), your access rights include the right to a copy in an electronic format. We have the right to charge you a fee for the copying of paper records, and in the case of a request for an electronic copy of your PHI maintained in an EHR (or a summary or explanation of such information) we have the right to charge you the amount of labor costs in responding to your request. Your right to inspect and obtain a copy of your PHI extends only to your PHI contained in our Designated Record Set for you. A "Designated Record Set" is the HIPAA term for medical and billing records and any other records that we use for making health care decisions about you.

You have the right to request a restriction of your health information. This means you may ask us not to use or disclose any part of your protected health information for the purposes of treatment, payment or healthcare operations. You may also request that any part of your PHI not be disclosed to family members or friends who may be involved in your care or for notification purposes described in this Notice of Privacy Practices. Your request must state the specific restriction and to whom you want the restriction to apply. Any such request for restrictions must be in writing, be addressed to the Privacy Officer, and state the specific restriction requested and to whom you want the restriction to apply. However, we are not required to comply with your request, unless you are asking us to restrict the use and disclosure of your PHI to a health plan for payment or health care operation purposes and such information



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Oaks, PA 19456
P (484) 831-0200

you wish to restrict pertains solely to a health care item or service for which you have paid us "out-of-pocket" in full.

Your physician is not required to agree to a restriction you may request. If your physician believes it is in your best interest to permit use and disclosure of your protected health information, your protected health information will not be restricted. You then have the right to use another Healthcare Professional.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location. However, we may condition this accommodation by asking you for information as to how payment will be handled or a specification of an alternate address or other method of contact. We will not request an explanation from you as to the basis for the request. Your request must be in writing, be addressed to the Privacy Officer, and state the specific alternate means or location.

You have the right to obtain a paper copy of this Notice from us, upon request, even if you have agreed to accept this Notice alternatively (i.e. electronically).

You may have the right to have your physician amend your protected health information contained in your Designated Record Set if you believe it is incorrect or incomplete. However, we are not required to make any such amendments. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal. All of these documents will be placed in the appropriate part of your Designated Record Set. If you are requesting that we amend your records because you believe that you are a victim of medical identity theft, we will use reasonable efforts to assist you in making corrections to your record which are determined to be appropriate under the circumstances.

You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information. Affected individuals have the right to be notified in the event of a breach of unsecured PHI.

We reserve the right to change the terms of this Notice and will inform you of any changes. You then have the right to object or withdraw as provided in this Notice.

To exercise any of your rights above, please contact our privacy officer in writing.

Complaints

You may complain to us or to the Secretary of Health and Human Services if you believe your privacy rights have been violated by us. You may file a complaint with us by notifying our privacy officer of your complaint at our office and main telephone number. **We will not retaliate against you for filing a complaint.**

This Notice was originally published and became effective on April 14, 2003, as amended from time to time.

Last Revision April 11, 2017



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**HIPAA Notice of Privacy Practices
Patient Acknowledgement**

We are required by law to maintain the privacy of protected health information, and provide individuals with this Notice of our legal duties and privacy practices with respect to protected health information. If you have any questions, please speak with our HIPAA Compliance Officer in person or by phone at our main phone number.

Signature below is only acknowledgement that you have been given the option of receiving a copy or been afforded an opportunity to review this Notice of our Privacy Practices:

Printed Name: _____

Signature: _____

Date: _____

Axia Women's Health
HIPAA
Acknowledgments and Authorizations

I. HIPAA Notice of Privacy Practices

Patient Acknowledgment

Axia is required by law to maintain the privacy of protected health information and provide individuals with notice of their legal duties and privacy practices with respect to protected health information. If I have any questions, I understand I can speak with the HIPAA Compliance Officer in person or by phone.

Signature below is only acknowledgment that I have been given the option of receiving a copy or been afforded an opportunity to review Axia's Notice of Privacy Practices:

Print Name: _____ Date of Birth: _____ Date: _____

Signature: _____

II. Authorization for use or Disclosure of Health Information

Patient Contact Information

Home #: _____ Cell #: _____ Work #: _____ Ext: _____

I authorize **brief messages** with medical information to be left on voicemail at (check all that apply): ☐ Home ☐ Cell ☐ Work

I authorize **extended messages** with medical information to be left on voicemail at (check all that apply): ☐ Home ☐ Cell ☐ Work

Restrictions/Instructions: _____

Release of Medical History and Treatment Information

I authorize the following individual(s) to receive information pertaining to any medical history and treatment received:

☐ Please use my emergency contact on the patient demographic form.

Name: _____ Relationship: _____ Ph #: _____

Name: _____ Relationship: _____ Ph #: _____

The above individual(s) may receive information across all Axia care centers unless otherwise noted: _____

Release of Billing Information

I authorize the following individual(s) to receive information pertaining to any billing issue and to act on my behalf:

☐ Please use my emergency contact on the patient demographic form.

Name: _____ Relationship: _____ Ph #: _____

Name: _____ Relationship: _____ Ph #: _____

The above individual(s) may receive information across all Axia care centers unless otherwise noted: _____

Parent / Guardian Information

Contact: _____ Relationship to You: _____

Home Phone: _____ Alt. Phone: _____

Contact: _____ Relationship to You: _____

Home Phone: _____ Alt. Phone: _____

Patient Acknowledgment

In accordance with the Privacy Rule of the Health Insurance Portability and Accountability Act (HIPAA) of 1996, I understand that:

1. I may revoke this authorization at any time, except to the extent where action has already been taken in accordance with the original authorization for disclosure. My revocation must be in writing, signed by me or on my behalf, and delivered to our office address. My revocation will be effective once received by the practice, an Axia Women's Health Care Center.
2. A copy of this authorization may be used with the same effectiveness as the original.

This authorization replaces any prior written authorization I have made regarding the use, release, and disclosure of my medical information.

Print Name: _____ Date: _____

Signature: _____ Relationship: _____

Additional Authorizations

I request a female chaperone to be present during my examination? ☐ Yes ☐ No ☐ Other _____

Your Name: _____

Date of Birth: _____

Today's Date: _____

Last Menstrual Period _____

Please list all allergies and type of reaction: _____

Please list all medications that you take, as well as quantity and frequency:

Patient Name _____

Date of Birth _____

Dear Patient:

The State of New Jersey mandates that every physician office document any barrier to care including physical impairments, cultural and linguistic needs in their medical records.

Please assist us by answering the following questions:

Do you have any impairment – Visual, hearing, speech, learning, physical or language/cultural barrier?

What language do you speak, read or write?

Do you have any religious or culture customs that the provider should know about?

Patient Signature _____

Date _____